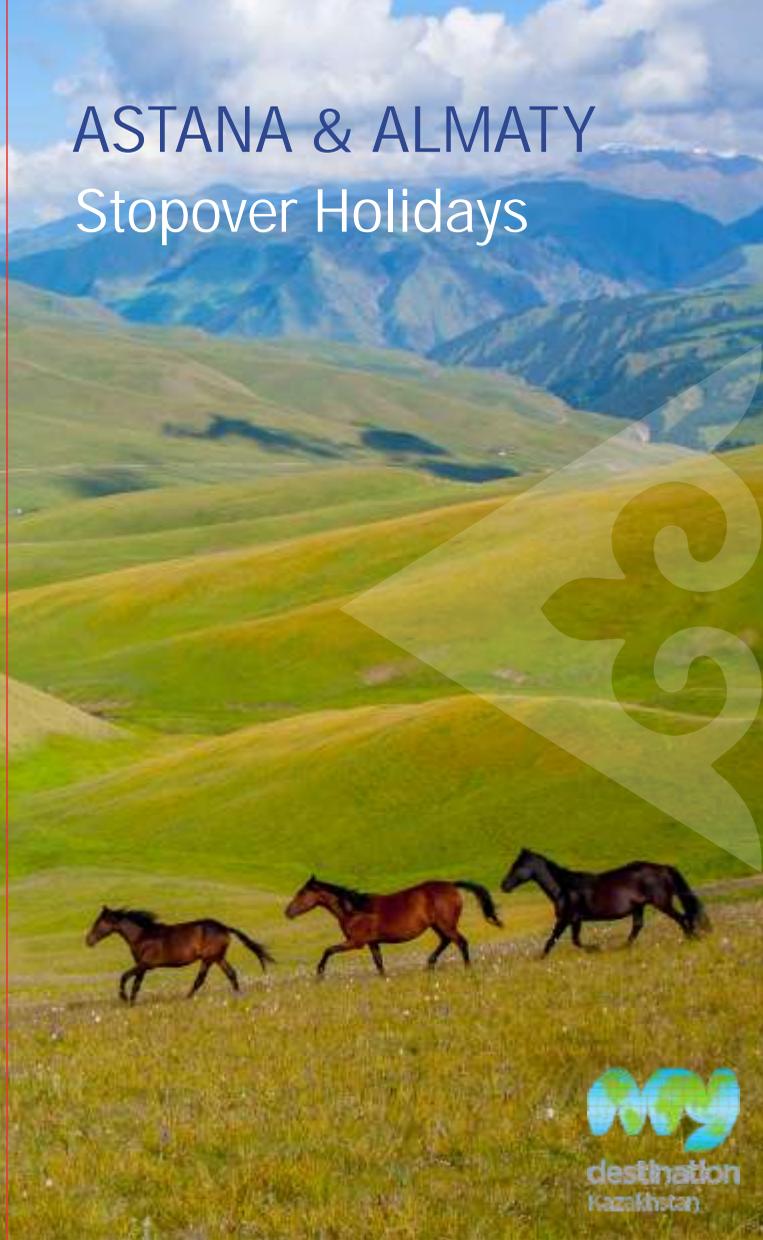


# ASTANA & ALMATY Stopover Holidays



[www.airastana.com](http://www.airastana.com)



Stopover Holidays 2013-2014

Agent's stamp:



## Contents

- Map of Air Astana world destinations
- Welcome to Kazakhstan
- About Astana
- About Almaty
- Stopover package program
- Hotels information
- City tours program
- Special offers
- Stopover booking terms and conditions
- Useful information about Kazakhstan
- Astana city location map
- Almaty city location map

## About Air Astana experience

Air Astana flies to more than 60 international and domestic destinations and is the first airline based in the Commonwealth of Independent States or Eastern Europe to be awarded the much coveted, 4-star rating from Skytrax. Air Astana won "Best Airline in Central Asia and India" at the Skytrax Awards both in 2012 and in 2013. In addition to a string of other recognitions, Business Insider 2013 classified Air Astana as one of the top 20 airlines in the world.



# Map of Air Astana world destinations





## Welcome to Kazakhstan

### 3 Reasons to stopover

Kazakhstan is a place of fascinating contrasts between old and new, from modern cities to nomadic traditions, all set against a backdrop of beautiful untouched nature. Positioned on a major junction of the ancient Silk Road, Kazakhstan is a land of wondrous variety. It is home to different ethnic groups and faiths, all united by the common history inherited from the pre-Soviet and Soviet periods.

Kazakhstan has a great deal to offer the international visitor. It commands the key cities across the region, as well as boasting abundant nature reserves, both historical and modern sights, famous mountain scenery, pristine forest and the vast Steppe which stretches across the country. The ultra-modern capital city of Astana, and particularly its architectural wonders, provides a unique insight to this rapidly developing country.

#### Reason 1:

The markedly varied seasons provide an ever changing backdrop in which to explore this untouched land. The winter months are cold, but dry and bright, providing prime conditions for winter sports at the resorts within touching distance of Almaty. The long summer months are warm without humidity, turning the hills into splendid alpine pastures suitable for hiking and picnicking; as the tree lined city streets boom with café culture and life. So visit Kazakhstan, whatever the season.

#### Reason 2:

Kazakhstan lies in the middle of Central Asia and is known as the "Heart of Eurasia". It has developed in to a country with the infrastructure and attitude for tourism. Our stopover package enables you to break your journey in this new and exciting destination, before heading on across the Air Astana network. Equally, those visitors wanting to pre-arrange their first few days in Kazakhstan, before exploring the country independently, can also take advantage of the program.



### Reason 3:

Whilst business travelers have been visiting Kazakhstan in ever increasing numbers over recent years, the tourism sector has been slower in developing. Air Astana now makes it easy to sample Kazakhstan, with this pre-arranged and pre-paid package leaving nothing to chance. Travelers and tourists alike are always searching for something new. A visit or stop in Kazakhstan can offer you this unique experience as yet un-tasted by most.

### Facts and figures about Kazakhstan

**Language:** Official language is Kazakh, language of communication and business is Russian. English is spoken sometimes in Almaty and Astana on basic to intermediate levels.

**Country dialing code:** +7 (007). For outbound calls from Kazakhstan dial 8 10+regional code+local phone number.

**Currency:** the national currency is Kazakhstan tenge, with abbreviation KZT. US Dollar, Pound Sterling, Euro, Swiss Franc, Russian Ruble, Chinese Yuan and other types of international currencies can be easily exchanged via many exchange offices around Astana and Almaty.

**Time difference:** GMT + 6 for Astana and Almaty, GMT + 5 for Aktau. There is no seasonal time shift in Kazakhstan.

**Business hours:** standard hours - 9.00 am to 6.00 pm, however, some organisations may work between 8.00 am and 5.00 pm. The working week runs from Monday through Friday, and in some organisations on Saturday.

**Transport:** public transport is quite well represented in Almaty and Astana including buses and taxis. In Almaty there are also trams, and a newly built metro with 7 center-related metro stations.

**Electricity:** 220 volts. Plug sockets are European style with 2 pin.

**Climate:** The climate of Kazakhstan for tourism diversity is very favorable. The most comfortable months for most travellers are late April to late October. The mountains weather changes frequently. Otherwise, it is mildly hot in summer, fresh in spring and autumn and cold in winter.



## About Astana

### 3 Reasons to visit Astana

#### Astana, the Jewel of the Steppes

Astana became a capital city of Kazakhstan in 1997. It has been transformed into a dream city full of architectural expression set amidst the Steppe. Located on what were vast unpopulated plains, this contemporary city is testament to Kazakhstan's proud march into the 21<sup>st</sup> century. Its name, which literally means "capital" in Kazakh, is synonymous with success; the Astana cycling team having been major achievers in international sport for many years. This is a city fit to host high profile of events, attracting leading sportsmen, politicians, academics and the international business community. Astana is a prosperous place to live and an exciting place to visit. This is not simply because it is a model of amazing transition, but because it has so much to offer and of course, the capital is still growing.

#### Reason 1:

Astana is a city with ultra modern architecture; you will discover inspiring buildings with imaginative design; be they oval, trapezoid, or ship-shaped. The symbols of Astana include the Baiterek Tower, the Peace Pyramid, as well as the Khan-Shatyr shopping mall; which in its construction mirrors the design of the traditional Kazakh house.

#### Reason 2:

Astana also became famous for its food alley, where you can taste cuisines from across the region including Kazakh, Uzbek, Russian, Ukrainian, Georgian and much more. On its left side of the river which bisects the city, residents and visitors alike enjoy the open quay area for recreation and exercise.

#### Reason 3:

260km from Astana, the Borovoye district is a major attraction for visitors who come to enjoy spa and medical programs in the lakeside wooden residences. This area of outstanding natural beauty is best enjoyed over longer stay in Astana.



## About Almaty

### 3 Reasons to visit Almaty

#### Almaty, the City of Apples

Almaty is the financial, commercial and tourist center of Kazakhstan. The western modernity of the so called "Southern Capital" and all its cosmopolitan sparkle, compliment the majestic mountains, lakes and canyons which flank its southern borders, making it an ideal place to visit.

Situated in the foothills of the Tien Shan, Almaty is now a city of modern architecture, orderly streets lined with trees and adorned with flowers. It has attention-grabbing fountains, interesting parks and spectacular mountain views.

The city is dynamic and cute in its compactness. Its traditions are as varied as its people, with Eastern and European traditions closely interwoven here leading to an openness and tolerance felt by locals and visitors alike. The city has managed to create a well-developed infrastructure which has led to high standards of living, including well-developed public transport, cafes and restaurants with Wi-Fi, ATMs and well stocked supermarkets across the city.

#### Reason 1:

Almaty contains many cultural and historical places of interest including museums, monuments, squares and markets. Visit the historic "Arasan Banya" (sauna) or wander around the traditional "Green Market" in the centre of the city. For great views overlooking Almaty, take the vintage cable car from the city centre to Kok-Tobe.

#### Reason 2:

Almaty is known for its proximity to nature. Whether in winter or summer, in just 20 minutes from the city centre you can be passing Medeo ice rink taking a gondola ride up to Chimbulak Ski Resort; which peaks at 3500 meters above sea level. Other popular day trips from Almaty include a visit to Big Almaty Lake, or the longer trip to Charyn Canyon. Winter's sports equipment can be hired at various places in Almaty. Please check with your hotel information desk.

#### Reason 3:

Almaty is a compact green city full of parks, walking paths and relaxing summertime open-space cafes. By night, Almaty springs into life, with a range of bars, restaurants and clubs to cater for all tastes and budgets. This guide contains special promotional discounts available to visitors using this program at many of the top spots in town.



## Stopover package program

Air Astana passengers can enjoy stopover packages in Almaty and Astana at attractive prices. Packages include arrival and departure transfers, hotel accommodation with full buffet breakfast; with additional optional sightseeing tours within the city. Passengers booking the stopover packages will also be eligible for a range of benefits and discounts designed to specifically cater for the international visitor to Kazakhstan. Almaty and Astana stopover packages are designed to provide both transit and visiting travelers with great value and an interesting short vacation in Kazakhstan.

## Visa requirements

Acquiring a visa to visit Kazakhstan (where applicable) is the sole responsibility of the visitor. Please check in advance the visa requirements and "document registration upon arrival" requirements for all members of your party. Please also check any special travelling regimes according to your nationality. Upon arrival: all visitors shall have valid passport. Any foreign national above the age of 16 receives an immigration card, either onboard the aircraft or at a border checkpoint.

This card should be filled in, presented at the passport check point and then kept during the whole stay in the country, and then returned when leaving our country. Some nationalities entering Kazakhstan must register their visa within 5 calendar days upon arrival in Kazakhstan. If your stay duration is less than 5 calendar days, such registration is not needed.

## Transfers

Transfers from and to the airport are pre-organized with visitors being met by the guide upon arrival of the Air Astana flight with a personalised name board; upon departure the guide will be waiting at the hotel reception desk at earlier agreed time. As a general rule passengers are required to be at the airport at least 2 hours before international flights and at least 50 minutes before the domestic flights. Air Astana also allows online check-in starting 24 hours before the flight scheduled time.



ASTANA PACKAGE	King Hotel Astana	Hotel Grand Park Esil	Ramada Plaza Astana
Double/Twin Share accommodation including breakfast per person, 1st night (Extra night)	<b>125</b> <b>(75)</b>	<b>150</b> <b>(125)</b>	<b>175</b> <b>(150)</b>
Single accommodation including breakfast per person, 1st night (Extra night)	<b>175</b> <b>(125)</b>	<b>200</b> <b>(150)</b>	<b>250</b> <b>(200)</b>
Children from 6 to 12 years old, extra bed/ existing bedding 1st night (Extra night)	<b>80/40</b> <b>(50/0)</b>	<b>NA/40</b> <b>(NA/0)</b>	<b>80/40</b> <b>(50/0)</b>
City tour, price per adult passenger/ children under 12	<b>85/45</b>	<b>85/45</b>	<b>85/45</b>

Please note: all prices are indicated in USD.  
Please refer to current exchange rate at the date of purchase. The prices include the round trip airport transfer per 1 person.

ALMATY PACKAGE	Iris Hotel	Grand Hotel Tien Shan	Rahat Palace	Royal Tulip Almaty	Rixos Almaty
Double/Twin Share accommodation including breakfast per person, 1st night (Extra night)	<b>125</b> <b>(75)</b>	<b>150</b> <b>(100)</b>	<b>150</b> <b>(100)</b>	<b>150</b> <b>(100)</b>	<b>200</b> <b>(150)</b>
Single accommodation including breakfast per person, 1st night (Extra night)	<b>175</b> <b>(125)</b>	<b>200</b> <b>(150)</b>	<b>200</b> <b>(150)</b>	<b>225</b> <b>(175)</b>	<b>275</b> <b>(225)</b>
Children from 6 to 12 years old, extra bed/ existing bedding/ 1st night (Extra night)	<b>80/40</b> <b>(50/0)</b>	<b>80/40</b> <b>(50/0)</b>	<b>80/40</b> <b>(50/0)</b>	<b>80/40</b> <b>(50/0)</b>	<b>80/40</b> <b>(50/0)</b>
City tour, price per adult passenger/ children under 12	<b>85/45</b>	<b>85/45</b>	<b>85/45</b>	<b>85/45</b>	<b>85/45</b>

Please note: all prices are indicated in USD.  
Please refer to current exchange rate at the date of purchase. The prices include the round trip airport transfer per 1 person.

# Hotels information

## ASTANA hotels

### King Hotel Astana

**\$125 per person twin share (1<sup>st</sup> night)**



**Location:** the hotel is located in the center of Astana; it is a 4-star hotel. It takes 20 minutes to get to this hotel from Astana International Airport.

**Facilities:** this hotel has 475 rooms that are stylish and comfortable to relax and enjoy. All rooms are equipped with satellite TV, air-conditioner, minibar, safe-deposit box, phone with international line. The restaurant "Sadaf" and "Live Music Club" welcome its guests and serves excellent food and beverages.

### Grand Park Esil Hotel

**\$150 per person twin share (1<sup>st</sup> night)**



**Location:** this 4-star hotel is ideally located in the central square of Astana near "Congress Hall". Just few steps away from the hotel there are ministry buildings, city administration, "TSUM" trade centre, the exhibition centre, museums and theatres. The hotel is located 18 km away from the airport.

**Facilities:** the hotel has 132 rooms of different types; all rooms have air conditioner, TV, minibar, hairdryer, free Wi-Fi. The Turkish restaurant "Esil" offers all guests delicious Turkish cuisine as well as various European and Kazakh food. The hotel also has two summer terraces, health club, business center, conference rooms and a souvenir shop.

### Ramada Plaza Astana Hotel

**\$175 per person twin share (1<sup>st</sup> night)**



**Location:** the hotel was the first 5-star hotel in Astana and is located nearby historical and cultural places of the city. The central park and Ishim river are also close to this hotel. It takes 30 minutes to get to this hotel from Astana International Airport.

**Facilities:** the hotel has 228 rooms of different types. French gourmet restaurant "Brasserie", open-air terrace "La Terrasse Bar & Grill", business centre, beauty salon, health club, spa, free Wi-Fi.

## ALMATY hotels

### Iris Hotel

**\$125 per person twin share (1<sup>st</sup> night)**



**Location:** 3-star hotel is located in the center of Almaty close to many cultural and entertainment places. It takes 25 minutes to get to this hotel from Almaty International Airport. Being in the heart of Almaty, "Iris" combines the cozy atmosphere, comfort and service.

**Facilities:** the hotel has 36 rooms of different types. It provides the full range of standard hotel services (including gowns, cleaners in the rooms, cable TV, free Wi-Fi internet access, mini-bar, safe); reception 24 hours a day; restaurant services; convenient parking in the back yard; alarm security 24 hours a day; concierge services; laundry service; cozy cafeteria "Balcon".

## Grand Hotel Tien-Shan

**\$150 per person twin share (1<sup>st</sup> night)**



Location: the hotel is located in downtown Almaty nearby the historical and cultural district. The property is a 4-star hotel and is 20 minutes from Almaty International Airport. Many attractions as well as business and shopping centres are located nearby the hotel.

Facilities: the hotel has 78 rooms and all guests will feel at home. "Bali" spa center, "Cigara Club", "L'Fame" and "Nauryz" restaurants, health club, conference room, jewelry boutique, car rentals, taxi service, free Wi-Fi, halls for meetings and events are welcome guests and make their staying in the hotel comfortable and unforgettable.

## Royal Tulip Almaty Hotel

**\$150 per person twin share (1<sup>st</sup> night)**



Location: the hotel is ideally located in the southern part of the city, on one of its main streets Dostyk. The 5 star hotel is within easy reach of Medeo, a unique high-altitude ice-skating rink, and the famous ski resort Chimbulak. Almaty International Airport is 20 km away from hotel, approximately 30 minutes to drive by car.

Facilities: the hotel has elegant and splendid architecture with 155 rooms and 10 suites. The majority of hotel's spacious, well-appointed rooms and suites have a terrace which frames stunning mountain views. All rooms and suites are equipped with air conditioning, cable TV, pay TV, video on demand, telephones with direct international line and voice mail, safety deposit box, high speed Internet access, free Wi-Fi, minibar, working desk. Restaurant "Royal Cafe", bars, Summer terrace, top floor restaurant "C-view", spa and fitness facilities, billiard rooms and indoor swimming pool welcomes all the guests.

## Rahat Palace Hotel

**\$150 per person twin share (1<sup>st</sup> night)**



Location: luxury 5-star hotel is located in downtown area of the city. The hotel combines classic style of its appearance and the latest technology. Most hotel rooms offer spectacular mountain views. The hotel is conveniently located in Almaty city centre and easily accessible from Almaty International Airport.

Facilities: the hotel has 295 rooms of different types and are equipped with such necessary amenities as: air-conditioning, mini-bar, direct dial satellite telephone, satellite TV, laundry and cleaning, 24-hour room service, non-smoking floors. There are 4 restaurants "Tau Samal Summer Beer Garden", "Yurt Bar & Lounge", "Grill" and "Zhambul". The business centre, beauty salon, free Wi-Fi access, transfer service, 24h/7 underground parking, health club are available for guests service.

## Rixos Almaty Hotel

**\$200 per person twin share (1<sup>st</sup> night)**



Location: Rixos Almaty hotel is an elegant 5-star hotel ideally located in the very heart of Almaty. The journey to city's international airport takes approximately 30-40 min. The hotel has easy access to all major business, entertainment and historic districts in the city.

Facilities: the hotel has 238 comfortable, well-appointed rooms with balconies including six Executive Suites and a Presidential Suite. The hotel's premium quality facilities comprise a spacious ballroom holding up to 1500 people, five equipped conference rooms, Atrium lobby, French gourmet restaurant "Brasserie", open-air terrace "La Terrasse Bar & Grill", business center, beauty salon, free Wi-Fi access transfer service, 24h/7 underground parking. Rixos Almaty hotel boasts a unique spa with Turkish hammam, saunas, rain and steam rooms, a 25m swimming pool and fitness area.



## City Tours programs

Our City Tour programs are specifically designed to provide an insightful city orientation for the international visitor to Astana and Almaty. Well priced, with guaranteed daily departures, visitors will be able to enjoy a pre-booked tour of the city highlights.

### General information:

- Language: all our tours are led by qualified guides speaking Russian and English
- Duration: the average duration of the City Tour is 4 hours and is available all year-round
- Venue: pick up and drop off are at the hotel
- Replacement: if any of the sites are closed or unavailable during your scheduled visit, the guide will propose a suitable alternative
- Price: per City Tour per 1 visitor is \$ 85 USD per adult and 45 USD per child including all entrance fees

More detailed programs for the Almaty City Tour and the Astana City Tour are presented below. For orientation you will find city street maps of Almaty and Astana at the back of this brochure.

## ASTANA CITY TOUR

- Nazarbayev Centre (visit)
- Astana Tower
- Saltanat Sarayi
- Capital Circus (Stolichniy Cirk)
- Triumph of Astana (Triumph Astany)
- Diplomatic City (Diplomaticheskii Gorodok)
- Arai Park
- Independence Square (Ploshad Nezavisimosti)
- Hazret-Sultan Mosque (Mechet Hazret-Sultan) (visit)
- Triumph Arc (Triumphalnaya Arka)
- Sport Complexes: Alau Ice Palace (Ledoviy Dvorec Alau), Astana Arena Football Stadium (Footbolniy Stadion Astana Arena), Sary-Arka Cycle Track (Velotrek Sary-Arka)
- Nur-Astana Mosque (Mechet Nur-Astana)
- Round Square (Kruglaya Ploshad)
- Water-Green Bulvar (Vodno-Zeleniy Bulvar)
- Baiterek Monument (Monument Baiterek) (visit)
- Khan Shatyr Shopping and Entertainment Centre (Torgovo-Razvlekatelniy Centr Khan Shatyr) (visit)
- Valentines Park (Park Vlublennyh)
- Duman Entertainment Centre (Razvlekatelniy Centr Duman)
- Capital Park (Stolichniy Park)
- Old Square (Staraya Ploshad)
- Esil River Quay (Naberejnaya Reki Esil)



## ALMATY CITY TOUR

- President Residence Palace (Rezidencia Prezidenta)
- Central National Museum (Centralniy Gosudarstvenniy Muzey) (visit)
- Republic Square (Ploshad Respubliki)
- Monument of Independence (Monument Nezavisimosti)
- Opera and Ballet Theatre named after Abai (Teatr Opery i Baleta imeni Abaya)
- 28 Panfilov Guardsmen Park (Park 28-mi Gvardeycev-Panfilovcev)
- Saint Voznesenskiy Cathedral (Svato-Voznesenskiy Kafedralniy Sobor) (visit)
- Museum of National Instruments (Muzei Nacionalnyh Instrumentov) (visit)
- Green Bazaar (Zeleniy Bazar) (visit)
- Abai Square (Ploshad Abaya)
- Medeu – mountains ice-skating rink and site-seeing area (visit)



# Special offers

Please note: the special offers are valid per presented stopover voucher and boarding pass belonging to the travelling passenger. This passenger is liable to present his/her stopover voucher and boarding pass. In some cases the passenger may be requested to present his/her passport.

## ASTANA OFFERS

### ACTIV SIM-card



Free

Upon arrival, you will get a free Activ SIM with 50 Tenge worth of balance and a pre-installed Welcome-15 Plan, which includes 15 free international SMS from our partner Kcell JSC, a leading mobile company operating in Kazakhstan under the Activ brand. Activ has prepared a short phrasebook with the most important phrases to allow you to communicate easily while in Kazakhstan. More details on activation and usage are within your welcome starter package. We are happy to see you in Kazakhstan! Insert the Activ SIM card in your mobile and stay connected with your friends and family!

Call Centre: 3030 (from mobile)  
or +7 (727) 258 80 00  
Website: [www.activ.kz](http://www.activ.kz)

### AUTODOM-T



20%off

We are here for you if you need a safe and reliable car rental. Unlimited mileage, low prices and different models of cars from which you can choose the vehicle to best suit your needs. 30% discount on the cost of services for a one-off tour of the city in a single class of vehicle. 20% discount on the cost of services for renting vehicles of any class in the city, with English-speaking coordinators manning the phone lines 24/7.

Contact number in Astana: +7 777 0077749  
Website: [www.autodom-t.kz](http://www.autodom-t.kz)

### LINE BREW



20%off

Line Brew - this is the best metropolitan restaurant of European cuisine, in a medieval style. The pride of the restaurant is its insanely delicious juicy steaks.

Address: 20, Kenesary Street  
Tel.: +7 (717) 223 74 44, 23 72 44, +7 701 1551322  
Opening hours: open daily 12:00 to 01:00  
Website: [www.line-brew.kz](http://www.line-brew.kz)

### AUGUSTIN



20%off

Augustin is a restaurant created in the best traditions of old Europe. It is distinguished by its classic interior and great diversity of dishes and appetizers from Chef Jean-Philippe Gome, as well as an impressive range of beers.

Address: 13, Dostyk Street  
Tel. +7 (717) 257 90 90  
Opening hours: Mon.-Sun. 11:00 till the last guest leaves  
Website: [www.abr.kz](http://www.abr.kz)

### DEL PAPA



20%off

The Del Papa chain is represented by cozy Italian style restaurants filled with the peace and openness. We invited a chef from Sicily so that our guests could taste real tagliatelle, ravioli and chiabata in a homely atmosphere.

Address: 59, Abai Street  
Tel.: +7 (717) 221 22 22  
Opening hours: Mon.-Thu., Sun. 11:00 to 00:00, Fri.-Sat. 11:00 to 01:00  
Website: [www.abr.kz](http://www.abr.kz)

### KLAVA, DAVAI!



20%off

If you are wondering where to hold a noisy and crowded party, Klava, Davai! is the most appropriate place for it with great atmosphere created by the Soviet style interior. Almost a museum of those days the restaurant will cheer you with good contemporary music, its high-quality service and diverse menu.

Address: 56, Beibitshilik Street  
Tel.: +7 (717) 231 09 69  
Opening hours: Mon.-Sun. 12:00 till the last guest leaves  
Website: [www.abr.kz](http://www.abr.kz)

### HABIBI SHISHA LOUNGE



15% off

Habibi Shisha lounge - a place entirely dedicated to rest and relaxation: hookahs, whole range of eastern treats and European cuisine, with more than 50 varieties of tea.

Address: 26, Imanov Street  
Tel.: +7 701 8804141  
Opening hours: open daily 12:00 to 02:00  
Website: [www.goodproject.kz](http://www.goodproject.kz)

## KARAOKE BAR JELSOMINO



Ideal choice for lovers of singing in a luxurious setting in good company, for fans to show their talents to friends, relatives and an appreciative audience.

Address: 26, Imanov Street

Tel.: +7 701 2163888

Opening hours: open daily 18:00 to 6:00

Website: [www.goodproject.kz](http://www.goodproject.kz)

15% off

## BARHAT



Barhat lounge-restaurant has the status of a fashionable establishment and continues to be a unique place where you can experience it all: great food, relaxation and good company.

Address: 2, Saryarka Street

Tel.: +7 702 2204400

Opening hours: Mon. – Fri. 12:00 to 02:00,

Sat- Sun. 17:00 to 02:00

Website: [www.goodproject.kz](http://www.goodproject.kz)

15% off

## PIVNITSA



A part of the good old Czech Republic in the heart of the capital. Juicy steaks, sausages and delicious Czech beer.

Address: 2, Saryarka Street

Tel.: +7 701 900 02 06

Opening hours: from 12:00 to 02:00

Website: [www.goodproject.kz](http://www.goodproject.kz)

15% off

## CHIVAS LOUNGE TERRACE



Chivas Lounge Terrace offers a relaxing unhurried afternoon and every weekend the terrace is the center of nightlife and the venue of unforgettable parties. The unique atmosphere of comfort and light romance.

Address: 2, Saryarka Street

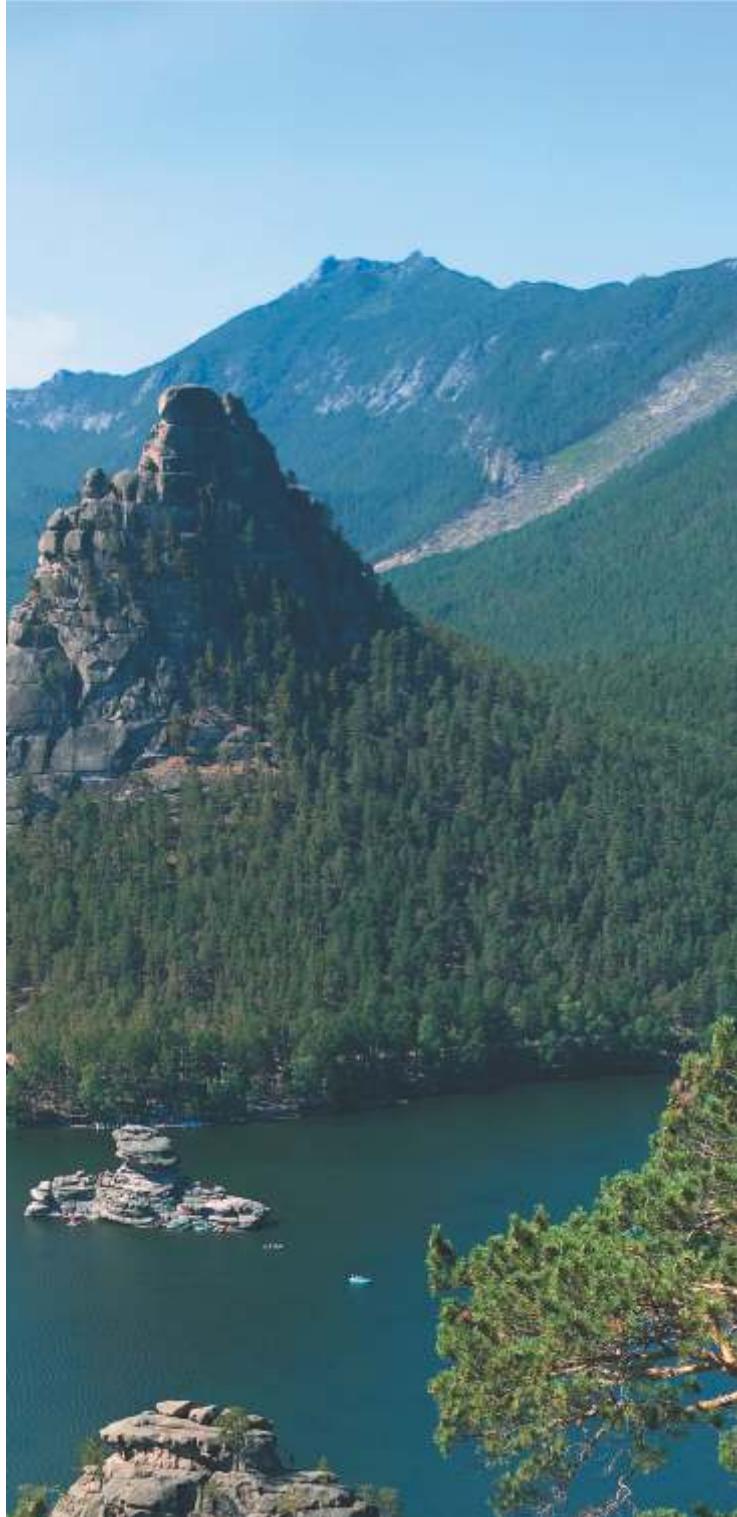
Tel.: +7 701 5500017

Opening hours: Mon. – Thu. 12:00 to 02:00,

Fri. – Sat. 12:00 to 05:00

Website: [www.goodproject.kz](http://www.goodproject.kz)

15% off



# ALMATY OFFERS

## ACTIV SIM-card

**ACTIV**

Free

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Call Centre: 3030 (from mobile)  
or +7 (727) 258 80 00  
Website: [www.activ.kz](http://www.activ.kz)

## KOK-TOBE PARK



Kok-Tobe Park is one of the most notable places in Almaty. At an altitude of 1,130 metre above sea level, you can see a picturesque view of Almaty, located at the foot of the mountain. At the top of Kok-Tobe mountain stands the 350-metre TV tower. If measured from sea level, the tower is one of the highest in the world. 20% discount on the price of tickets for the cable car on weekdays, weekends and holidays, both in summer and winter seasons.

20% off

Address: 104 A, Dostyk Avenue  
Work schedule of the cable car:  
summer time: 11.00 to 00.00 (Tue. 15.00 to 00.00);  
winter time: 11.00 to 22.00 (Tue. 15.00 to 00.00)  
Tel.: +7 (727) 320 12 01  
Website: [www.koktobe.kz](http://www.koktobe.kz)

## SHYMBULAK SKI RESORT



Shymbulak Ski Resort is located in the beautiful Zailiyskiy Alatau Mountains at 2,260 m above sea level. It is 25 km from the city centre. The season normally begins in December and can run into April. The ski slopes are served by cable cars from Medeu to the base of Shymbulak, 2,260 m above sea level. It will take you to the Talgar pass where you are 3,180 m above sea level, a vertical rise of 903 m. \*15% discount on the price of tickets for the cable car on public holidays and at weekends, both in the summer and winter seasons.

20% off

Address: 640, Gornaya Street  
Tel.: +7 (727) 330 85 00, +7 (727) 331 77 77  
Website: [www.shymbulak.com](http://www.shymbulak.com)

## AUTODOM-T



20%off

We are here for you if you need a safe and reliable car rental. Unlimited mileage, low prices and different models of cars from which you can choose the vehicle to best suit your needs. 30% discount on the cost of services for a one-off tour of the city in a single class of vehicle. 20% discount on the cost of services for renting vehicles of any class in the city, with English-speaking coordinators manning the phone lines 24/7.

Contact number in Almaty: +7 777 0077748  
Website: [www.autodom-t.kz](http://www.autodom-t.kz)

## DAREDZHANI



20% off

It is inspired by travels to the Caucasus area the hospitality of Georgia, unpretentiousness of Armenia and the amiability of Azerbaijan. We tried to convey all the Caucasian environment and moods through the interior and by serving the best authentic Caucasian cuisine.

Address: 40/85, Kazybek bi, c/o Kunaev Street  
Tel.: +7 (727) 272 74 99  
Opening hours: Mon.-Thu, Sun. 11:00 to 00:00,  
Fr.-Sat. 11:00 to 01:00  
Website: [www.abr.kz](http://www.abr.kz)

## DEL PAPA



20% off

The Del Papa chain is represented by cozy Italian style restaurants filled with the peace and openness of the small streets of this beautiful country. We invited a chef from Sicily so that Kazakhstani people could taste real tagliatelle, ravioli and chiabata in a homely atmosphere.

Address: 74, Tole Bi Street, c/o Zheltoksan Street  
Tel.: +7 (727) 272 89 44  
Opening hours: Mon.-Thu., Sun. 11:00 to 00:00,  
Fri.-Sat. 11:00 to 01:00

Address: 83, Kabanbai Batyr Street,  
c/o Furmanov Street  
Tel.: +7 (727) 272 04 41  
Opening hours: Mon.-Thu., Sun. 11:00 to 00:00,  
Fri.-Sat. 11:00 to 01:00  
Website: [www.abr.kz](http://www.abr.kz)

## GOSTI



The atmosphere and interior of a 19<sup>th</sup> century noble family home and excellent Russian cuisine including the best recipes and culinary traditions of the Slavonic nations comprise the new Gosti restaurant.

Address: 78, Kunaev Street, c/o Kazybek bi  
Tel.: +7 (727) 293 84 14  
Opening hours: Mon-Thu, Sun. 11:00 to 00:00,  
Fr.-Sat. 11:00 to 01:00  
Website: [www.abr.kz](http://www.abr.kz)

20% off

## RAKETA



Raketa is a brand new format for our town, a contemporary, urban, social bar for those who value their leisure time and like to keep up with the fast changing world. During the day it is a venue for lunches and meetings, at night it is a trendy bar for like-minded people to meet up, socialise, and listen to good music.

Address: 104, Bogenbai Batyr Street,  
c/o Pushkin Street  
Tel.: +7 (727) 291 77 99  
Opening hours: Mon.-Thu., Sun. 11:00 to 00:00,  
Fri. – Sat. 11:00 to 02:00  
Website: [www.abr.kz](http://www.abr.kz)

20% off

## AUGUSTIN



Augustin is a restaurant created in the best traditions of old Europe. It is distinguished by its classic interior and great diversity of dishes and appetizers from Chef Jean-Philippe Gome, as well as an impressive range of beers.

Address: 193, Furmanov Street,  
c/o Satpaev Street  
Tel.: +7 (727) 263 03 10  
Opening hours: Mon.-Sun.11:00 till the last  
guest leaves  
Website: [www.abr.kz](http://www.abr.kz)

20% off

## AROMA



Aroma is a cozy nest of good vibes and offering the best in tea. The trendy Paris-style interior in pastel shades has plenty of interesting details. The menu offers a wide range of loose leaf tea with only natural herb or fruit supplements, as well as delicious breakfasts, tasty and rich snacks and unforgettable French desserts.

Address: 113, Abylai Khan Avenue,  
c/o Karasai Batyr Street  
Tel.: +7 (727) 272 75 61  
Opening hours: Mon.-Thu., Sun. 08:00 to 00:00,  
Fri. 08:00 to 01:00, Sat. 09:00 to 01:00  
Website: [www.abr.kz](http://www.abr.kz)

20% off

## CAFETERIA



Cafeteria – a spacious and stylish city cafe is located in the heart of old Almaty. We tried to convey the spirit of that time using the interior, filled the space with sweet memories but did not forget the importance of modern cuisine.

Address: 32, Baiseitova Street,  
c/o Kurmangazy Street  
Tel.: +7 (727) 272 09 26  
Opening hours: Mon.-Thu., Sun. 08:00 to 00:00,  
Fri. 08:00 to 01:00, Sat. 09:00 to 01:00  
Website: [www.abr.kz](http://www.abr.kz)

20% off

## LINE BREW



Line Brew is a legendary Almaty restaurant of European cuisine decked out in a medieval style. The pride of the restaurant is its insanely delicious and juicy steaks.

Address: 187 a, Furmanov Street, between Abai  
and Satpaev Streets  
Tel.: +7 (727) 250 79 85, 250 79 84  
Opening hours: open daily 12:00 to 01:00  
Website: [www.line-brew.kz](http://www.line-brew.kz)

20% off

## LINE BREW MIX



Line Brew MIX is a mix of East and West, the intertwining of European and Asian traditions. It is a place where creative business people relax and socialise informally, without ties. The pride of the restaurant is its insanely delicious and juicy.

Address: 75, Zhambyl Street,  
c/o Chaikovsky Street

Tel.: +7 (727) 272 38 10, 272 38 12

Opening hours: open daily 12:00 to 01:00

Website: [www.line-brew.kz](http://www.line-brew.kz)

20% off

## CAFÉ DE PARIS



Cafe de Paris - a cozy corner of France in Almaty. Romance, love, fun and flowers! Delicious French specialities, seafood and a large selection of wine!

Address: 18, Shevchenko Street,  
c/o Dostyk Avenue

Tel.: +7 (727) 291 2497, + 7 747 1176654

Opening hours: open daily 10:00 to 00:00

20% off

## NOODLES



Cozy restaurant offers a menu of true Asian cuisine (China, Singapore, Japan, Philippines, Malaysia, Thailand). It is known for its cuisine prepared with noodles.

Address: 52/2 Dostyk Avenue, Kazakhstan Hotel  
Tel.: +7 (727) 291 91 51, + 7 705 5753395

Opening hours: Mon. – Thu., Sun. 09:00 to 01:00

Fri. – Sat., 09:00 to 03:00

Website: [www.thenoodles.net](http://www.thenoodles.net)

20% off

## COSMOPOLITAN BAR



Cosmopolitan Bar is an elite bar, restaurant and nightclub in the style of Fusion. This is a special place for successful and wealthy people with good taste and a passion for fun.

Address: 52/2 Dostyk Avenue, Kazakhstan Hotel,  
east side, entrance from Zenkov Street

Tel.: +7 (727) 291 91 42, + 7 701 7317618

Opening hours: Mon. – Thu., Sun. 15-00 to 01-00,

Fri. – Sat. 15-00 to 05-00

Website: [www.cosmopolitanbar.net](http://www.cosmopolitanbar.net)

20% off

## GUNS & ROSES



The interior and facilities are designed to blend modern approaches and technologies with some British royal style. We invite you to listen to our resident groups - "The Yorkers" and "Johnny & The Gazz Band"

Address: 52/2 Dostyk Avenue, Kazakhstan Hotel  
Tel.: +7 (727) 291 91 77

Opening hours: Mon. – Thu., Sun. from 15:00  
to 01:00 Fri. – Sat., from 15:00 to 04:00

Website: [www.thegunsandroses.com](http://www.thegunsandroses.com)

20% off

## CAFFE DEL TEATRO



Going back to our roots, we revive the favorite flavours of the 60s and 70s - the iconic chicken with rice, the refreshing lemonade and potato cake.

Address: 51a, Zhambyl Street,  
c/o Baiseitova Street

Tel.: +7 (727) 272 87 77

Opening hours: open daily from 12:00 to 00:00

20% off

# Stopover Booking Terms & Conditions

These booking Term & Conditions govern your booking.

You are recommended to read these booking conditions carefully and in the event that there is anything, which you do not understand, contact Air Astana Holidays (or your Travel Agent if you have booked via an agent) for clarification.

Where Air Astana books a hotel or other ground service in its capacity as agent of the relevant third party supplier, your contract for that accommodation or service will be subject to the supplier's Terms & Conditions which could limit or exclude liability to you. No contract will come into existence until we accept your request for a booking and receive full payment in cleared funds. When you submit your request for a booking, you guarantee that you have the authority to accept (and do accept) these conditions on behalf of yourself and all persons covered by your booking. It is your responsibility to ensure that any information given to you in connection with your booking by us, or any third party supplier, is passed on to everyone on whose behalf you are making, or have made, the booking. If you are making a booking for more than one person, you are responsible for all payments due from every person for whom that booking is made. All the featured hotels and services are subject to availability.

Where Air Astana sells you an Astana/Almaty Stopover service provided by a third party in its capacity, it is not responsible for acts or omissions of these suppliers, their employees or representatives, nor for any deficiency in the service provided and, in particular, Air Astana has no liability for loss, personal injury or death or other damage of whatever nature however incurred, unless such loss is caused by Air Astana's negligence.

Air Astana reserves the right to cancel or change any Astana/Almaty Stopover service and is unable to accept any responsibility for loss, damage or expense due to unusual, unforeseeable events beyond Air Astana's reasonable control, the consequences of which could not be avoided even if all due care had been exercised, including but not limited to delays or changes in schedules, technical or maintenance problems, hotels, overbooking or defaults, adverse weather conditions, natural or industrial disaster, industrial actions involving third party suppliers, war, terrorist activity, quarantine or other causes. You accept full responsibility for such loss, damage or expense.

All information on Air Astana website and in Air Astana Astana/Almaty Stopover brochure is correct at the time of publishing. Details and regulations are subject to change. Please note that this product may not be available for sale in some countries as restrictions may apply.

Astana/Almaty Stopovers are offered to individual passengers travelling with Air Astana to, from or via Astana/Almaty. To qualify for the benefits of Astana/Almaty Stopover, travel at least one sector (either into or out of Astana/Almaty) must be carried out on Air Astana. If Kazakhstan visa is required, passenger undertakes its own and full responsibility to apply and get the visa. The burden of responsibility lies on a passenger who ensure that all his/her travel documents are correct and in order.

## Validity of Prices

All prices featured on [www.airastana.com](http://www.airastana.com) are:

- Valid to December 31, 2014 unless otherwise specified.
- Based on tariffs submitted by hotels and other third party suppliers and on exchange rate current at time of publishing. Until payment for the booking has been received in full, prices are subject to change without notice.
- All prices are per person accommodated in DOUBLE/TWIN or SINGLE room in United State Dollars. Payment must be made in the local currency at the place of booking, as advised by the local Air Astana office or Travel Agent, if you have booked via Travel Agent.

## Infant and Children

Child discounts are available. Please refer to price list page for Astana/Almaty packages of this brochure showing the price list and board basis.

## Astana/Almaty Stopover guarantee

Air Astana guarantees that once you have paid for your booking in full, regardless of increases in third party supplier cost or adverse changes in monetary exchange rates, no additional charges will be passed to you

## How to book with us

Once you have confirmed and paid your Air Astana flight and have Kazakhstan visa in hand and all other correct travel documents, to book an Astana/Almaty Stopover all you have to do is simply select your hotel. It's easy to book, whether by visiting our website [www.airastana.com](http://www.airastana.com) or through your local Air Astana office or Air Astana appointed Travel Agent. When a booking is made via a Travel Agent, all communication with Air Astana must be made via the Travel Agent. In that case, all moneys paid by you to the Travel Agent are held by the Travel Agent as your agent until the booking is accepted and confirmed by Air Astana. If the hotel of your choice is not available, we will endeavor to offer you a suitable alternative. At the time of booking, please provide the following information:

- Full contact details of passenger(s)
- Flight arrival details in Astana/Almaty
- Flight number and departure date from Astana/Almaty
- Length of stay in Astana/Almaty
- Hotel details (with alternative choice) in Astana/Almaty
- City tour in Astana/Almaty - optional

At the time of booking please provide the state-above information according to Astana/Almaty Stopover Holidays program booking form. Booking can be made up to 7 calendar days prior to your departure for Astana/Almaty. Booking well in advance is strongly recommended. Full payment must be made at the time of booking. Once full payment has been received for a confirmed booking, Air Astana Holidays will issue you a voucher for Astana/Almaty Stopover Holidays services booked. This voucher is a confirmation of the services to be provided and should be held by the visitor to show upon demand to package suppliers.

#### Astana/Almaty Stopovers Service includes:

- Accommodation in selected hotel/room type
- American or continental buffet-style breakfast
- Round-trip transfers between Astana/Almaty international airports and the hotels
- 4 hours city tour excursion in Astana/Almaty - optional
- All local taxes and service charges

Any change in such fees and charges and/or additional fees or taxes introduced by local authorities, will be added as and when implemented.

Please note that the airfare must be first paid for in full before your purchase Astana/Almaty Stopover Holidays. Astana/Almaty Stopovers do not include the cost of any item not specifically listed above, such as visas, flights, excursions excluding Stopover City Tour. The passenger shall take his/her own responsibility to arrange the necessary all travel documents, for example visa, to enter Kazakhstan. If you are a non-resident to RK, upon arrival to Kazakhstan and upon your stay in Kazakhstan within more than 5 calendar days, you shall make registration; usually this service is provided by the hotel, and please keep your immigration card in your passport all the time. The immigration card contains the date of your entry to Kazakhstan fixed by Passport Control at the airport upon arrival. You're at your departure shall hand it over to the Passport Control back. More details are available in the leaflet under the section Visa requirements.

#### Hotel Accommodation

Standard check-in time is 15:00 and check-out is 12:00. Please note it is a normal practice in Kazakhstan to request a credit card guarantee or deposit at check-in. The deposit is refundable at the time of check-out. However, if something is consumed from the minibar or restaurant (apart from breakfast) the cost will be deducted from the deposit. The hotel will provide a sofa/rollaway bed in a double/twin room for a third person (child) excepting Grand Park Esil Hotel in Astana city.

#### Transfer

Please note that all hotel booking include guided meeting upon arrival and car transfer organized by our partners. Child/infant seats for children under 6 years of age are free-of-charge. Car seat for child from 6 under 12 years of age will be discounted. This rule is valid for one child per one accompanying adult. All infant/child details must be included in the booking. Baggage allowance per person is 2 pieces (one suitcase and one hand trolley bag or equivalent).

#### Special Offers for Program Participants

The Special Offers are our additional optional benefit within the framework of Astana/Almaty Stopover Holidays program. All special offers are provided from our partner "My Destination Kazakhstan" ([www.mydestination.com/Kazakhstan](http://www.mydestination.com/Kazakhstan)) in the framework of the program. In order to benefit from the special offers please show your stopover voucher and boarding pass at the place of the offer (café, restaurant, taxi service, etc.).

The tariffs on special offers are valid per one person according to the provision of the aforementioned documents. Air Astana holds no liability to any program changes from time of publication of this guide

#### Confirmation, Cancellation, Changes, No-Shows and Refunds

Confirmation of the services will be provided by Air Astana upon receipt of payment by Air Astana. After confirmation of services, no refunds for cancelation or date changes are permitted. In case of no-shows on the expected date / flight refunds are not permitted. Air Astana recommends that visitors arrange travel insurance to cover costs incurred in the event of voluntary cancelation of services by the visitor.

#### Visitor responsibility

Visitors must ensure that he/she and the rest of their party have valid passports and appropriate visas to enter the Republic of Kazakhstan. Under any circumstances Air Astana will be not liable for any cost, delays or illness resulting from the visitors' failure to meet these requirements. Visitors are responsible for the behavior of him/herself and their party. Air Astana and our suppliers reserve the right to refuse booking or to remove the visitor or any member of the visitors party from any hotel if the visitor or any member of his/her party is reasonably deemed to behave in a disruptive, dangerous or anti-social manner. Air Astana will make no refund or payment of any cost incurred by visitors under these circumstances and visitor may face the prosecution.

# Useful information, tips and emergency numbers in Kazakhstan

## Tips

Tips in Kazakhstan are welcome but not obligatory. It is appropriate to leave a tip for a good service at about 10-15% rate, although there is no set percentage. In general they will charge you 10% service fee. No other taxes or extra charges are implied on the bill.

## Internet and telephony

High speed internet services are available in Astana and Almaty. Most hotels, restaurants, cafes and bars offer Wi-Fi free of charge. Leading mobile operator Kcell provides high speed 3G internet, which allows you to make free Skype calls. GSM is the most popular mobile system in the country. Kcell SIM card will be granted to you at the airport upon arrival as our compliment for your participation in our stopover package program. Refill can be done anywhere at Kcell offices, their partners offices and special refill machines.

## Health care and vaccination

Kazakhstan has no particular vaccination requirements. However, it is highly recommended that you get vaccinated against tick borne encephalitis before visiting mountains during the spring and summer period, or taking care with appropriate clothing and after-hike checking. There are clinics and hospitals with medical specialists in Kazakhstan, although foreign languages are not commonly spoken.

## Smoking and taking alcohol in public places

The law prohibits smoking in public places, including cafes, restaurants and bars. Drinking of alcohol is allowed in restaurants and bars, but not in public places or on the streets.

## Safety

Kazakhstan enjoys a relatively low crime rate. However please follow these simple rules: always carry your passport or copy of your passport with you; always be careful crossing streets - traffic in Kazakhstan drives on the right; be prepared for traffic jams during rush hours; never leave unattended your personal belongings and luggage especially in bazaars. As a worldwide practice, please carry with you at all times this brochure with useful numbers below.

## Useful numbers

Migration Police in Astana

29, Seyfullin Str. (between Beibetshilik Ave. and Auezov Str.)

Tel: +7 (7172) 71-61-79

Tel: +7 (7172) 71-61-81

Open Monday through Friday (9a.m. to 6p.m.)

Migration Police in Almaty

109 A, Karasai Batyr Str. (near Nikolsky Bazar)

Tel: +7 (727) 263-54-62

Tel: +7 (727) 254-41-45

Health 112

Police 102

Ambulance 103

Astana International Airport 1333

Almaty International Airport 155

Time Check 100

Directory and numbers inquiry service 188, 169 (paid);  
118 (free, from fixed line)

Dialing codes Astana city 7172

Dialing codes Almaty city 727

## Public holidays

New Year's Day – January 1-2

International Women's Day – March 8

Nauryz – March 21 through 23

**Solidarity Holiday** – May 1

Victory Day – May 9

Capital City Day – July 6

The Republic of Kazakhstan Constitution Day – August 30

The First President's Day – December 1

Independence Day – December 16

Orthodox Christmas – January 7

Kurban Ayt – the date is floating

Note: If a holiday falls on the weekend, it is celebrated on the next business day. Not all of the above celebrations are non-working days.

## Currency exchange

Kazakhstan Tenge (KZT) is the national currency. Denomination: notes of KZT 10,000, 5,000, 2,000, 1,000, 500 and 200; coins of KZT 100, 50, 20, 10, 5, 2 and 1. Credit cards issued by local and international banks are widely used in Kazakhstan. They are accepted in most hotels, restaurants and trading outlets across the country. Stand-alone ATMs can be found on many major streets. All shopping and business centers are equipped with ATMs, almost all of which can be operated in English. The English option appears only after inserting one's card. Widely accepted cards are: Visa, Master Card, American Express.

## Currency restriction upon entry to Kazakhstan

You are allowed to import as much cash as you want. However, certain restrictions apply to currency exports from Kazakhstan. US \$10,000 or its equivalent is the maximum amount of cash which can be freely exported from Kazakhstan without filling the declaration out. You must declare any cash you have with you exceeding US \$10,000 or its equivalent except for Custom Union countries.



- ① Rahat Palace Hotel
- ② Rixos Almaty Hotel
- ③ Royal Tulip Almaty Hotel
- ④ Grand Hotel Tien-Shan

